White’s Residential and Family Services’ first priority is the welfare of the students placed in our care. As such, White’s is taking the following steps in response to the Coronavirus (COVID-19) situation. White’s will continue to assess the situation on a day-to-day basis in consultation with the administrative team, medical staff, school administrators, local medical providers and other resources able to provide pertinent information. Below are the steps that are currently being taken to address the situation:

- White’s Human Resources Department is providing staff current information regarding Coronavirus (COVID-19) prevention and updates
- There are posters throughout our campus identifying prevention steps and symptoms that indicate medical attention is warranted
- White’s Support Services and houseparents will be increasing sanitation efforts both on campus and in the cottage settings
- White’s medical staff is visiting cottages to provide education to our students on prevention strategies and to answer any questions
- All White’s Residential staff are being provided the fact sheet from The National Child Traumatic Stress Network, “Parent/Caregiver Guide to Helping Families Cope with the Coronavirus Disease 2019 (COVID-19)” to assist with helping provide a safe environment and accurate information to students
- White’s Residential will continue to take new admissions
- White’s Residential will proceed with student home visits as scheduled – Case Managers will contact families prior to visitation and inquire:
  - If there has been anyone in the home who is exhibiting flu-like symptoms consistent with Coronavirus (COVID-19)
  - If anyone in the home has been in the presence of a person exhibiting flu-like symptoms consistent with Coronavirus (COVID-19)
  - If anyone in the home has recently traveled outside of the country
  - Should a family member indicate yes to any of the preceding questions the visit will be suspended
- Upon return to White’s campus following a home visit, or upon initial admission, students will meet with a Campus Life Specialist who take their temperature and contact White’s First Aid staff if there is a report of the student having flu-like symptoms or being exposed to flu-like symptoms during the visit
- White’s First Aid will conduct a follow-up assessment to check the student for flu-like symptoms including fever, body aches, chills, trouble breathing, chest tightness, nausea or vomiting – medical attention will be provided to students through Parkview Physicians Group or Emergency Room should there be concern related to these symptoms
- On campus visitation for families is suspended until further notice due to difficulty to provide recommended social distancing
- Group outings to the community will be evaluated daily based on internal administrative review, local school administrative decisions and recommendations from local medical providers
- Should a student demonstrate symptoms that indicate the need for separation and/or quarantine, our plan will be to maintain them in our Refocus Unit until medically cleared
- DCS has scheduled twice weekly (Monday and Thursday) calls with providers to address concerns and answer questions related to Coronavirus (COVID-19) – White’s will use information and guidance provided from these calls when making ongoing decisions